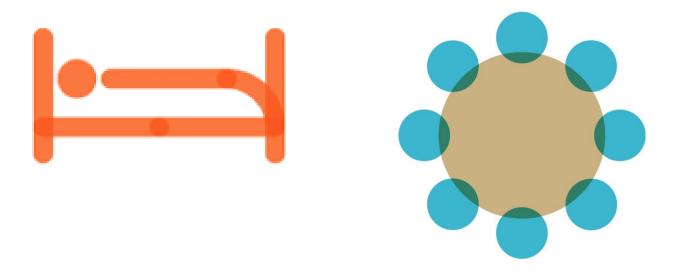
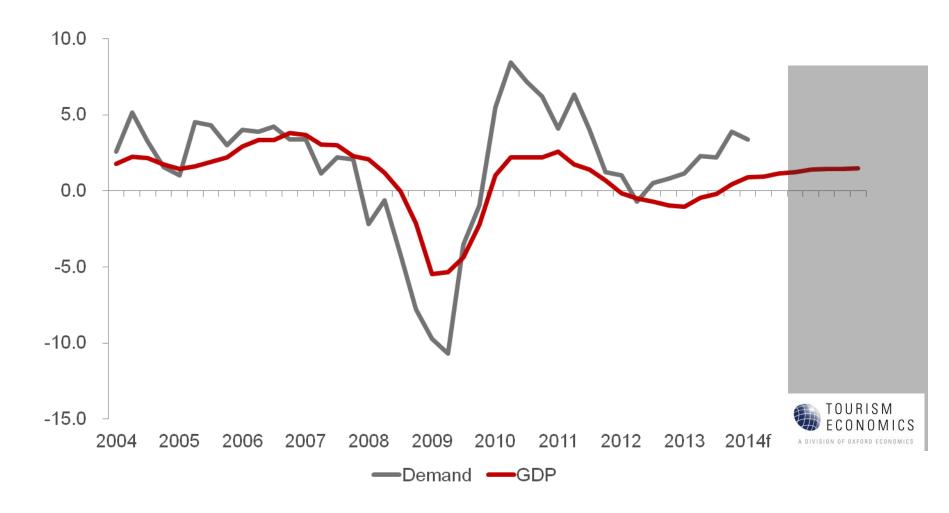


# **UK Industry Trends**



### **UK Market Predictions - GDP Forecast**



GDP forecasted to be 2.5% in 2014 and 2.4% in 2015

### **UK Market – Predictions**

#### 2013

- London Occupancy at 82% (+2.2% YOY), however, ADR reduction of 0.5% YOY
- Provinces Occupancy at 75% (+1.9% YOY) and ADR's increased by +2.1% YOY

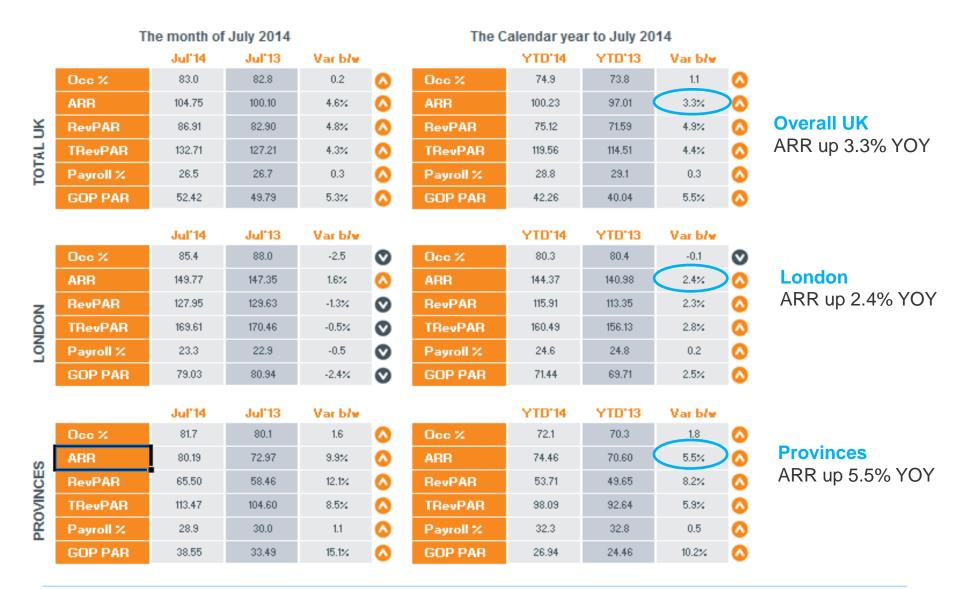
#### 2014 UK market predictions

- Occupancy forecasted to be highest since mid 90's
- Average daily rates forecasted to be up 3.4% in London and 2% in the Provinces

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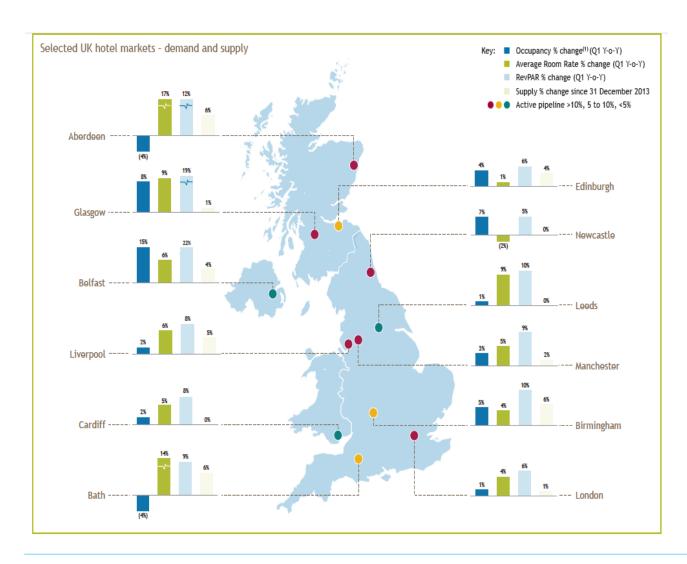
UK Market Forecast		2014 FC	YOY Growth FC	2015 FC	YOY Growth FC
London	Occupancy	82.7%	+0.4%	82.9%	+0.2%
	ADR	£141.60	+3.4%	£148.70	+5.0%
Provinces	Occupancy	73.3%	+0.9%	73.5%	+0.2%
	ADR	£60.80	+2.0%	£63.20	+4.0%
Total UK	Occupancy	75.7%	+0.8%	76.0%	+0.3%
	ADR	£85.10	+2.7%	£88.90	+4.5%

### 2014 Market Results YTD



Data Source: TRI

## Provinces performing well, with mixed results...



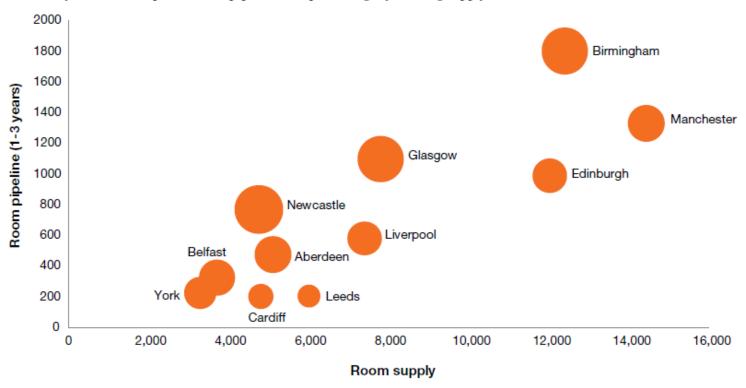
#### **ARR Growth YOY**

Aberdeen +17%
Glasgow +9%
Belfast +6%
Liverpool +6%
Cardiff + 5%
Bath +14%
Edinburgh +1%
Newcastle -2%
Leeds +9%
Manchester +5%
Birmingham +4%
London +4%

Data Source: AM:PM

## Supplier Pipeline - Provinces

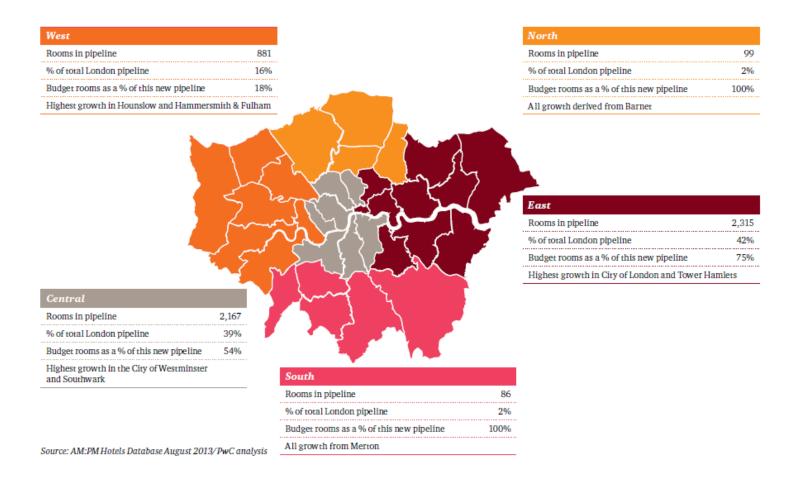
The size of the bubble represents the pipeline as a percentage of existing supply



Source: AM:PM Hotels Database August 2013, PwC analysis

Provinces will see supply growth of 1.8% in 2014 and 1.6% in 2015

## Supplier Pipeline - London



- Supply set to increase by 5% in London during 2014, and again in 2015
- 12,000 new rooms forecasted to open

## Supplier Pipeline – Economy sector growth

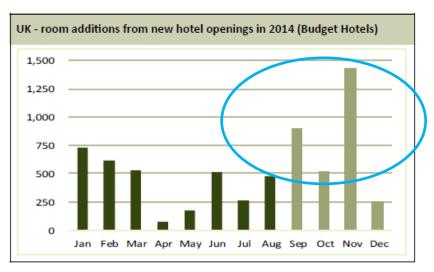
## **Hotel News**

### August 2014



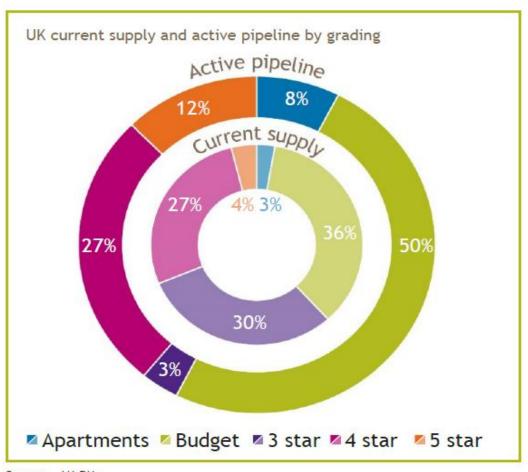
#### Featured statistics and trends





Premier Inn is the largest hotel brand in London with 54 hotels and more than 7,900 bedrooms

### **Market Tier Growth Trends**



#### **Expected growth trends**

Budget from 36% to 50%

Apartments from 3% to 8%

3 star from 30% to 3%

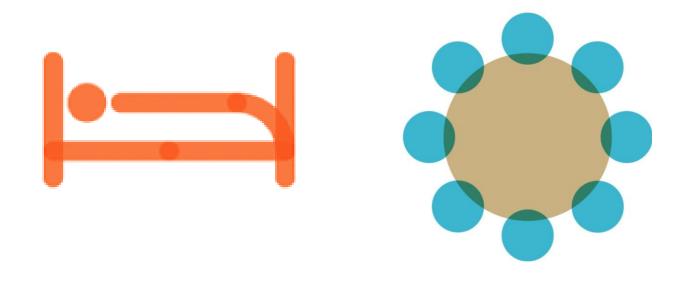
4 star remaining static at 27%

5 star from 4% to 12%

Source: AM:PM



## **Procurement Focus**



## Hotel industry – market challenges

### **Suppliers**

#### **Progressive rate strategies**

- Increased costs
- Reduced revenue
- Gross operating profit
- Occupancy
- Room rates
- Channel management
- Cost of distribution
- Booking pace
- Yield management

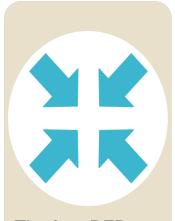


#### **Customers**

#### **Cost reduction**

- Savings
- Policy compliance
- Tighter rate caps
- Approval processes
- Expense management

### Procurement Trends - Accommodation



The four RFP cornerstones:-

- 1. Location
- 2. Price
- 3. Traveller Well being
- 4. Safety & Security



Compliance to programme and policy remain as key performance indicators



e-auctions are supporting traditional buying practices

Active approval processes and focus on expense management



Apartments and Meetings part of mainstream programme negotiations

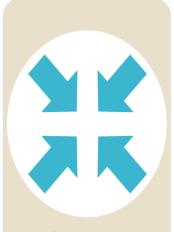
Total cost of stay continues to influence buying decisions



Savings and Value for Money remain the biggest focus

Compliance, Cost Reduction, Traveller Wellbeing

## Buying Trends – Meetings & Events



The four RFP cornerstones:-

- 1. Location
- 2. Price
- 3. CSR
- 4. ROI



Detailed data is king:-

82% of meetings are for 1 day only

**57%** are booked within 30 days

**49%** booked on a Tues/Weds



Increased focus on SMMP's

Tailored packages – Right package for the right price

Value Adds influence buying decisions – WIFI, Flipcharts etc



Generation Y influencing audience needs

Technology continues to innovate M&E space



ROI, Savings and Value for Money remain the biggest focus



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